



XMAS NEWSLETTER 2018

Hello, and welcome to our last newsletter of 2018!

And so Christmas is almost upon us! Where has this year gone??
Just a few notices and reminders for parents as we close for the year.

Collecting children

We have recently seen an increase in unknown people coming to the club to collect children where we haven't been made aware.

If staff do not recognise someone who is collecting, we cannot allow them into the setting until we have verified them. This can, at times, be tricky to facilitate, especially when it is busy, as it involves contacting the parents to get the verification and arranging passwords.

To try and resolve this, we have decided to set passwords up for all families. This way, if you are not able to collect your child, for whatever reason, you can send an alternative adult who we can release your child to, once they have given us your password. It would still be really helpful if you could inform us prior, however.

We shall discuss with you in the new year what password to allocate for your registration form and update your registered collectors. This information will be kept confidential by staff and only obtained for verification purposes. You should not inform your child or anyone else of the password for safeguarding purposes.

Those families who already have a password can keep it if they wish. Thank you for your cooperation in this.

REFER A FRIEND!

If you refer a friend to Gingerbreads and they book a permanent after school club place with us, then you shall receive **£40.00** credit on your account! Whoop!

NB: terms & conditions apply. Enquire for more details.



The Gingerbreads Facebook page is now up to 165 'likes' which is great to see. This is a really good way of promoting our club and getting the awareness out there. **If you could find a few minutes to add a review on the page, we would be really appreciative of it.** Just go to our page, scroll down and you'll see 'recommendations & reviews'.

<https://www.facebook.com/Gingerbreads-Out-of-School-Care-Ltd-1114892385244455/?ref=bookmarks>



Word of mouth and recommendations are the most powerful form of advertising and this could really help our club. Thanks 😊



OUTDOOR PLAY @ GINGERBREADS

With the weather changing to a more 'autumnal' feel, can we ask parents to ensure children take coats with them to school please so they have them for outdoor play whilst at Gingerbreads. A few haven't had them and unfortunately we don't have any spares to offer. Outdoor play is really popular with the children and some children have complained about being cold later on in the day.

Many thanks 😊

The SWAN Centre

We have recently met with the team who run the Swan Centre, at the front of the main building of Gingerbreads and thought we'd share some of the services they provide with you.

Open on Tuesday and Friday evenings, the Swan Centre provides a place to belong for young people aged from 8 years upwards. They have a range of facilities available from games consoles, arts and crafts, pool, outdoor games to chill out spaces and film nights.

We have discussed ways in which we can work in collaboration together and have agreed to operate a drop off service for children who wish to attend the centre after Gingerbreads has finished at 6pm.

So if your child attends Gingerbreads on a Tuesday or Friday and is aged 8 or over, please get in touch so we can give you more details.

Survey results

In our last newsletter we told you about a survey that we intended to run, to find out what people thought about the services we provide.

I have now collected in the results. Here they are.

Out of 30 emailed surveys we have had 13 responses.

Here is what people say:

1. How well do our services meet your needs?

Extremely well	46.15%
Very well	53.85%
Somewhat well	0%
Not so well	0%
Not at all well	0%

2. When choosing childcare, what is most important to you?

"safety of my child and I know I get it at Gingerbreads"

"safety and wellbeing"

"they are safe and happy"

"my children are happy and taken care of, as I would"

"cost and good care"

"happy children"

"friendly safe environment"

"cost, location, opening times, provision of a cooked balanced meal"

"times of provision available, good care of my child by provider, also affordability of provision"

"convenience flexibility and fun"

"convenience of location and fit around my working hours"

3. How would you rate the quality of service?

Very High Quality 53.85%

High Quality 46.15%

Neither 0%

Low Quality 0%

Very Low Quality 0%

4. Staff are approachable and willing to discuss concerns?

Agree 100%

Neither 0%

Disagree 0%

5. My child is happy to attend the club?

Agree 100%

Neither 0%

Disagree 0%

6. My child is encouraged to behave well?

Agree 92.31%

Neither 7.69%

Disagree 0%

7. Gingerbreads offers a good range of play opportunities and activities?

Agree 100%

Neither 0%

Disagree 0%

8. How likely would you recommend Gingerbreads to a friend or colleague?

Likely 100%

9. Overall, how satisfied are you with Gingerbreads?

Very Satisfied	84.62%	Somewhat satisfied	15.38%	Neither	0%
Dissatisfied	0%	Very Dissatisfied	0%		

10. Any further comments

"all the staff at GB's are happy and friendly. My daughter loves coming to GB's as she has lots of fun and meets new people"

"great staff"

"thanks guys 😊"

"safe friendly atmosphere with good value for money"

"children love coming. My only comment is that the food is not of high quality or balanced meals, a distinct lack of fruit and vegetables from meals. (available as snack but not at meal times)

"friendly staff who are all good with children and feedback any info about my child if required ie. What they had for dinner or about an activity they took part in while at the club. communication via emails, newsletters or letters home as required also works very well to keep me aware of any changes eg. New menus, changes to policies etc, I don't have any negatives on the service, my son loves attending, and it puts my mind at ease knowing he is being looked after and enjoying his time at the club. many thanks xx"

"be great to see healthier meals with more fruit and veg"

"very helpful, friendly staff, my daughter has settled with them very quickly"

Overall we are very pleased with these results. And as a result we have made some positive changes. As you know, we provide a wide range of fruit and vegetables for snack time including cucumber, carrot sticks, apple, banana, satsumas, tomatoes, peppers and raisins. We are now extending this offering to meal times so when your child has their main meal, they will also be offered a healthy side accompaniment.

If anyone wishes to discuss the results of this survey or any aspect of their child's care at Gingerbreads, we'd be happy to listen to any points you have. 😊

PARTY TIME!

We are organising a Christmas party at Gingerbreads & your child is invited!
Parties will be held as part of our after school activities.
We shall be holding the party on 2 separate dates so to ensure all children are included.

Dates are:

Wednesday 12th December

Thursday 13th December



There'll be Xmas games, competitions, prizes to be won and loads of festive music! We shall also have Christmas buffet style party food on offer for your child!!

Your child can bring extra clothes with them to the club to get changed into if they wish.

We're really looking forward to it!! 😊



Staff news

It is with regret that I have to inform you that, for personal reasons, Emma has left her position at Gingerbreads.

But don't panic - she hasn't left the country! I'm sure she'll pop her head in to see us from time to time which we would very much welcome! 😊

In the meantime, we wish Emma all the best for the future!

We are recruiting for a replacement and will keep you posted on further developments.



The school calendar we work towards:

Autumn term 2018 ends - Tuesday 18th December 2018

LAST DAY OF TERM - TUESDAY 18TH DECEMBER 2018

Spring term starts - Thursday 3rd January 2019

Half term holidays Mon 18th - Fri 22nd February 2019

End of spring term Friday 5th April 2019

**On behalf of all of us at Gingerbreads, we'd
like to wish you all a very merry Christmas &
a happy new year!**

See you all in January 2019!

